

# EXHIBIT C

**Safety Notice**

Mobile Industrial Robots A/S expressly disclaims liability for any damages or injuries caused as a result of customer's failure to operate the robot in strict compliance with the User Manuals, and failure to follow and implement the recommendations in this Safety Notice.

**Subject:** **SAFETY NOTICE: Lithium batteries, 24V and 48V**

**Products and product serial numbers:** This Safety Notice comprises robot models with the following numbers: All MiR100, MiR200, MiR500, and MiR1000 with **15-digit serial numbers**.

All models with **9-digit serial numbers** up to the below stated serial numbers.

MiR100 w. 1 battery:	201703313	MiR200 w. 1 battery:	201903139	MiR500:	202503134
MiR100 w. 2 batteries:	201803068	MiR200 w. 2 batteries:	202003094	MiR1000:	2026030 <b>XX</b>
MiR100 BOR:	2021031 <b>XX</b>	MiR100 CN:	202203076		

**Issued by:** **Claus Jørgensen, Safety & Compliance Manager**

**Date:** **July 26, 2021, superseding version dated December 17, 2020**

The December 17, 2020 Safety Notice identified the need to prevent deep discharging of the batteries. As a result, software was released to protect against deep discharging.

MiR did an exhaustive assessment of the batteries in the affected products. There remains a risk of overheating with a possibility of a fire happening. Therefore, battery replacement is recommended. This will be provided at no charge for the affected MiR robots.

The logistics for the manufacture and distribution of new batteries is a major undertaking. In the interim, there is a software update that will monitor and limit the total charge of these existing batteries. Use of this software will have an impact on the runtime between charging.



**WARNING: Lithium batteries can overheat and cause a fire.**



**Read the instructions, download the software, and update the MiR robots.**



**Obtain and keep nearby suitable extinguishing media in case of lithium-ion battery fires.**

**Find the serial number:**

Check the product serial number (S/N) on the robot's identification label. To see where the labels with serial numbers are located, see *Identification labels* on the MiR website under **Solutions**.

**Until the battery can be replaced, MiR recommends reducing the risk by the in the following way:**

**Go to the Distributor site > Download and download the software. Follow the instructions in the guide *How to implement the battery safety measures from Safety notice*. The guide is found on the Distributor site under Batteries > How to guides.**

The software update reduces the maximum state of charge of the battery to 50%. Limiting the maximum state of charge reduces the risk of overheating and causing a fire. In addition, the software limits the charging current to 20A for MiR500 and MiR1000 robots.

Additional important instructions for the use of chargers are found in the guide *How to use chargers on MiR robots with deprecated batteries* on the Distributor site > Batteries > How to guides.

**To those customers who decide NOT to follow this recommendation, an alternate solution is made available in the guide *How to change the battery state of charge limit*.** This solution will instead reduce the maximum state of charge to 80%. With this solution the risk of fire will remain but have been made less probable. Therefore, additional measures



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are recommended: Supervise the robot during charging, remove flammable material close to the charger, and move the charger if it is positioned near an emergency exit.

**Replacement of batteries**

A plan for replacement of all batteries will be communicated as soon as it is available.

**Questions about this safety notice?**

Contact your local MiR representative directly or send an email to [safetynotices@mir-robots.com](mailto:safetynotices@mir-robots.com). Your email will be re-directed to your regional MiR Technical Support Manager. FAQs are posted on the Distributor site > Batteries > FAQ.